



Acer for Business Product Portfolio

Easy, Reliable, Secure.



easy reliable secure

Acer for Business develops easy, reliable and secure products that meet the needs of the modern business, from Home Offices and Small and Medium-sized Businesses all the way up to Medium Enterprises with a special focus on vertical markets like Education and Public Administration.



Easy.

Acer for Business is committed to ensuring our devices are easy to use, manage and deploy. Acer's **complete product portfolio** and efficient customer service and support infrastructure allow businesses to reach new levels of productivity with the freedom to focus on turning ideas into opportunities.

Reliable.

Acer products are built to last and remain up-to-date, incorporating innovative design features created to withstand the wear and tear of everyday use.

Secure.

Acer guarantees the safety of your network and data with multi-level security solutions that protect your information and grow with your company.



Environmental responsibility and Industrial compliance

Acer places special attention on ensuring that our products meet the highest environmental standards. From developing technologies aimed at decreasing energy consumption and climate change-related impacts to the use of hazard-free materials and optimized supply chain management techniques, Acer ensures its products are safe for both users and the planet.



Product Reliability

All of Acer for Business products are put through comprehensive, end-to-end diagnostics and rigorous testing for like temperature, noise, vibration, shock, drop, spill and humidity to ensure reliable performance even in extreme conditions. We utilize stringent and proven sets of criteria that guarantee the highest level of product quality and reliability.





Acer TravelMate Notebooks

Solid Reliability

Acer TravelMate notebooks are optimized to meet the productivity needs of the modern professional. Built with best-in-class components, TravelMate notebooks deliver rock solid performance, security, communication and manageability features both in the office and on-the-go.

Corporate

Enterprise



TravelMate | P6 series

Education

Essential



TravelMate | B1 series

SMB & Corporate

Advanced



TravelMate | P4 series

Prosumer



Aspire Pro S7 series

SOHO & SMB

Essential



TravelMate | P2 series



Extensa | Ex series

since 1988 TravelMate

TravelMate | P6 series

The rock-solid enterprise notebook

With the latest generation Intel Core processor capable of tackling heavy-computing tasks, an extended battery life, and enhanced mobility features, the 14-inch **TravelMate P645** Ultrabook is a reliable business device that delivers superior productivity on the go.

- Lightest and slimmest notebook in its category
- Extended productivity with up to 9 hours of battery life
- Robust connectivity options
- FHD display for an ultra-clear experience



TravelMate | P4 series

Productivity, Secured

The 14-inch **TravelMate P446** and the 15-inch **TravelMate P455** boost user productivity and performance with a range of communications, durability and security enhancements designed to guarantee SMB users the safety of their device and data.

- Microsoft Lync certification for superior web conferencing
- Acer DASP cushions and G-Sensor FreeFall Protections to protect against knocks
- TPM 1.2 and Fingerprint reader enablement to keep data safe



TravelMate | P2 series

Fast, efficient and reliable computing

The secure and efficient **TravelMate P2 series** notebooks are designed to ensure maximum productivity both in the office and on the road. Available in four different screen sizes, the 17.3-inch TravelMate P276/P277, 15.6-inch TravelMate P256/P257, 14-inch TravelMate P446 and 13-inch TravelMate P236 are optimized to afford SMB and SOHO users the freedom to work comfortably from more places.

- Smart performance
 - Carefree security
- Professional design
- Reliable and eco-friendly



TravelMate | B115

Work smart. Look smart.

The sleek and stylish 11-inch **TravelMate B115** notebook makes mobility even better. Fitting effortlessly into a briefcase, the TravelMate B115 is compact and light, with extended battery life and a full suite of productivity tools perfect for users on the move.

- Eye-catching FlowCurve design
- Whisper quiet fan-less chassis
- Up to 10 hours of battery life
- Intuitive HD multi-touch display
- Full-size keyboard and Precision Touchpad



Extensa

The perfect business partner for everyday tasks

Optimized to provide exceptional portability, productivity and efficiency, the 15.6-inch **Acer Extensa** notebook delivers time-tested technologies that SMB customers need to power their business. With the slimmest form factor in its segment, and extended battery life, it delivers quiet and comfortable mobility.

- Up to 7 hours of battery life
 - Precision Touchpad (PTP)
- Enhanced multimedia playback
 - Excellent portability
- Automatic data synchronization via AcerCloud



Aspire Professional Edition

The premium business companion, the **Acer Aspire Professional Edition** applies cutting-edge technologies and a stylish design to meet the highest professional standards. Ultra-fast, thin and light the Aspire Professional Editions feature advanced reliability features that guarantee a top-class experience.

Aspire S7 Pro

Ultra-thin, ultra strong

Beautifully slim and light, the new and improved **Acer Aspire Pro S7** Ultrabook features a uni-body design made from a single block of aluminum that compliments extreme portability with the highest level of durability. Cutting-edge technological enhancements make the Acer Aspire Pro S7 Ultrabook faster and more productive than ever.

- Premium design with Gorilla Glass cover
- 5th generation Intel Core processors
- Advanced 802.11ac wireless connection
- 10-hour all-day battery life



ACCESSORIES

Acer offers a broad assortment of accessories to help professionals get the most out of the TravelMate series:

- | | |
|---------------------------|---|
| • Additional power supply | • Docking stations |
| • Additional battery | • Options Pack |
| • Choice of carry cases | (Acer Advantage warranty + Bag + Mouse) |
| • Wireless mouse | • Port Replicators |





Acer TravelMate and **Aspire notebooks** are put through comprehensive, end-to-end diagnostic and extensive, rigorous testing including temperature, noise, vibration, shock, drop, spill and humidity. Acer notebooks are made to last and pack innovative reliability features.



The **Acer Iconia** and **Aspire Switch tablets and 2-in-1 devices** seamlessly support the mobile lifestyle of busy professionals, and as such are put through rigorous testing that ensures extended and efficient productivity.



Acer Veriton desktops, with their top performance and security features, are the ideal desktop PCs to run businesses successfully. Acer Veriton desktops comply with environmental industry standards, saving energy and reducing costs.



Acer B6 monitors and **P5 projectors** combine the latest display technologies with smart Eco features for long-term quality viewing with reduced cost of ownership.

Acer Reliability Promise

Challenge Acer products for reliability

Acer products are built and tested to last, incorporating innovative features designed to withstand the wear and tear of everyday use. At Acer, we are so confident in the quality of our products that we're proud to offer the Acer Reliability Promise. In the unlikely event a product fails and is repaired under warranty within the first year, Acer will return 50% of the price paid.



Return of half of the price paid if the product fails within the first year

The Acer Reliability Promise applies to select products in the TravelMate, Aspire, Veriton, Switch and Iconia ranges, as well as select Monitors and Projectors.



For more details, please read the complete Terms & Conditions at <https://acerpromise.com/>



Acer Veriton Desktops

*Secure, Powerful
Productivity*

Reliability, security, ease-of-use and the superior productivity offered by a wide range of powerful, energy-efficient processors make the Acer Veriton series the ideal desktop PCs to grow and manage businesses successfully.

Corporate

Enterprise 6 series



M series X series L series N series

SMB

Advanced 4 series



M series X series L series Z series N series Chromebox

SOHO

Essential 2 series



M series X series Z series N series Extensa Chromebox



- 6 series
- 4 series
- 2 series

Veriton | M series

Serious performance with full expansion

The **Veriton M series** provides utmost stability, reliability and longevity.

- Rock solid performance
- Flexible and reliable design
- Powerful manageability and security
- Energy efficiency
- 30 litre design, 182 x 451 x 377 mm

Veriton | X series

Rock-solid performance with a slim look

A fraction of the size of a standard PC, the **Veriton X series** takes care of all business needs, while optimizing valuable office space.

- Robust performance
- Reliability in a compact form factor
- Premium manageability and security
- Industrial compliance
- 10 litre design, 102 x 397 x 267 mm

- 6 series
- 4 series
- 2 series





Veriton | L series

Reliability in a space-saving design

With a stylish ultra-small form factor design, the **Veriton L** blends seamlessly into any office environment, freeing up desk space.

- Ultra small form factor
- Space-saving and versatility with the Acer Ergo- Stand
- Powerful manageability
- Eco-friendly perspective
- 3 litre design, 62 x 204.96 x 250 mm

Veriton | N series

Multi-function mini PC with increased productivity

Packing powerful components into a petite chassis that can stand alone or be snapped onto the back of Acer monitors, the **Veriton N series** provides remarkable performance while optimizing valuable office space.

- Remarkable performance
- Advanced manageability
- Energy saving performance
- 1 litre design, 210 x 210 x 53.50 mm – can be extended to 2 and 3 litres



Veriton | Z series

The All-in-One Business PC

The **Acer Veriton Z series** delivers all-in-one PC solutions to SMB users who require powerful performance, connectivity and security.

- Standard DT architecture for easy CPU selection
- Smart performance with Up to 3 Multi-display support
- Valuable security features
- Green technology
- 19.5, 21.5, 23-inch panel display (touch and non-touch)



Extensa

Essential Computing for Essential Work

The **Acer Extensa** desktop affords SMB and small business users the simplified system management, reduced power consumption, and productivity needed to power their business.

- Efficient Multitasking performance
- Vital manageability and security features
- Green technology
- 174 x 372 x 365 mm



Chromebox | CXI

Redefining Speed, Security, Simultaneousness

The **Acer Chromebox** brings users fast and secured Chrome OS, with synchronized data and thousands of Apps in a compact design that redefines the computing experience.

- Easy to manage and scale deployment
- Automatic Chrome OS and App updates
- Lightning fast 8-second boot up
- Professional quality security and virus protection





Acer Windows tablets and 2-in-1 devices

Compact and easy-to-carry, yet spacious enough for comfortable viewing, **Acer Windows tablets and 2-in-1 devices** take mobile productivity to the next level. Ideal for professional users that require high-performing, easy-to-use devices that adapt to any business scenario, Acer Windows tablets and 2-in-1 devices are equipped with the world's most productive mobile operating system and a host of security features..

Acer Tablets and 2-in-1 devices

Mobility Re-Defined

Acer Tablets and 2-in-1 devices take mobility to the next level, offering exceptional performance in a wide range of formats designed to boost comfort and productivity—placing your business in the palm of your hand.

Acer Iconia Android tablets



The **Acer Iconia Android tablet** range is elegant, modern and places amazing performance and security features at the fingertip of today's busy professionals. A wide range of screen sizes, the latest Intel processors and extended battery lives guarantee an optimal user experience from virtually anywhere.



Aspire Switch 10, 11, 12

One Device. Multiple Modes. Extended Productivity.

The **Aspire Switch series** 2-in-1 devices take flexibility to the next level. With up to five operating modes, they seamlessly adapt to any situation and any place without affecting user productivity.

- Easy Click 2-in-1 device
- Innovative four- and five-mode designs
- Ultra mobile, thin and light
- Efficient productivity



Iconia | Tab 8W

Work on the go

The 8-inch **Iconia Tab 8W** is built to deliver productivity on the go. With up to 8 hours of battery life, a weight of just 370g, the enhanced entertainment features, the Iconia Tab 8W is the perfect tool for the ultra-mobile user.



- Improved productivity
- Enjoyable Entertainment
- Sleek, slim and handy
- Designed for everyday fun and function



Iconia | One 7

Ultra-mobile world

The 7-inch Acer **Iconia One 7** is a compact tablet equipped with a vivid HD screen, slim and narrow form factor, and optimized capture and share features that make it the perfect device in an ultra-mobile world.



- Thin and light, with colors for every taste
- HD display with IPS and Zero Air Gap for fantastic visuals both indoor and outdoor
- Intel quad-core performance
- One-touch access to your favorite app
- Anti-Fingerprint Coating technology





Iconia | Tab 7

Keep in Touch

The 7-inch **Iconia Tab 7** places the best of both tablet and smartphone functionalities in a stylish design that, at less than 300 grams, is as portable as it is powerful. Front and rear cameras allow for superb video conferencing and with up to 6 hours of battery life the Iconia Tab 7 is a highly efficient companion on the road or in the office.

- Dual Tablet and Smartphone functionalities
- Slim design with a stylish metallic finish
- Immersive media and imaging
- The freedom to take your work with you wherever you go



Iconia | Talk S

More than a tablet, more than a smartphone

Bringing the large screen of a tablet together with the voice calling features of a phone, the **Iconia Talk S** delivers the speed, size and power needed to manage work and personal lives flexibly and cost-effectively.

- Full Function tablet with dual SIM voice calling, all in one device
 - Extremely fast 4G LTE data connection
 - HD IPS display and narrow bezel
- Slim and narrow for comfortable one-handed operations



Iconia | Tab 8

Experience life in all its brilliance

The Acer **Iconia Tab 8** affords an outstanding viewing experience with the speed, performance and design needed in a device used to share files with colleagues and clients.

- Full HD display with IPS and Zero Air Gap technology
- Intel Atom Quad-core processor with Android 4.4 KitKat
- Anti-Fingerprint Coating technology
- Simple design with metallic finish in a convenient size



Iconia | Tab 10

See the difference and feel the beat

Enjoy the Immersive Full HD display and uncompromised visual quality of the **Iconia Tab 10**, a 10-inch high-performance tablet that delivers top quality experiences.

- Full HD display with IPS and Zero Air Gab technology for dazzling detail
- Wireless display and HDMI port for endless sharing
- Corning® Gorilla Glass 4 for strength and toughness
- Dolby® stereo technology



Security and Manageability



Multi-level Security Solutions that Guarantee Network and Data Safety

Most of Acer business notebooks and desktops are equipped with a wide range of security features designed to protect your network and data. From Acer's complete security application – Acer ProShield – to the Acer Backup Manager, which keeps important data safe from accidents or crashes, and all the way up to Trusted Platform Module (TPM) that protects files, passwords and other critical data from malware, Acer for Business provides the complete security needed to ensure flawless productivity.

Acer ProShield

- Use Credential Manager to backup passwords and TPM Keys
- Encrypt and Decrypt files
- Create Personal Secure Drive
- Lock devices (USB, Optical Drive, Printers)
- Use File Shredder to permanently delete confidential data

Solutions that Ensure Easy and Efficient IT Management

Acer is committed to designing devices that are easy to use, manage and deploy across a broad product portfolio. Preloaded across Acer commercial notebooks and desktops, the Acer Office Manager allows companies to deploy security policies, monitor IT assets and schedule maintenance tasks in one management package.

Acer Office Manager

- Client monitoring and management
- Hardware and software asset management
- System setting deployment
- Task scheduler
- Remote control





Acer Professional Monitors

Comfortable, Eco-friendly Performance

Acer professional monitors deliver best-in-class performance with solid, ergonomic designs that ensure a comfortable and efficient viewing in any environment over prolonged periods of time. Improved control utilities and diverse input options that easily connect with modern digital sources render the user experience flawless and smooth.

Acer Premium Resolution Monitors

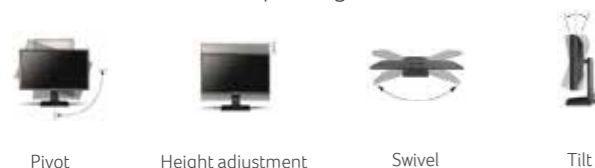
The **Acer B6** and **CB series** come with premium high-resolution models that deliver perfect image and color performance. Sizes ranging from 27-inch up to 32-inch are now available with 2K WQHD and 4K UHD panels.

WQHD (2560x1440) features 4 times the resolution of standard HD (720p), and provides 77% more viewing content than a FHD screen. While the UHD (3840x2160) resolution is even more extreme, featuring 4 times the resolution of FHD (1080p) and providing 300% more viewing content.



Ergonomic Design

Acer monitors combining professional style with ergonomic design, suiting a wide range of viewing demands from CAD users to financial analysts. Designed for professionals that spend significant amounts of time in front of a computer, they offer flexible and easy height adjustment, tilt, pivot and a swivel foot-stand to enhance comfort over prolonged use.



Full digital connectivity

Acer displays provide multiple connectivity options, including DisplayPort, HDMI and traditional DVI/VGA, as well as USB 3.0 ports for power-off charging. For extended productivity, the Picture-in-Picture function enables signal streaming from various sources onto one screen. And if one monitor is not enough, the Daisy Chain function allows for effective work on multiple monitors.

Eco-friendly performance

Acer monitors are mercury-free and use PCR (postconsumer recycled) ABS plastic, plus reusable Acer monitors are mercury-free and use PCR (postconsumer recycled) ABS plastic, plus reusable packaging materials. Acer monitors meet ENERGY STAR® specifications, are RoHS and TCO Certified, and have earned the respected EPEAT® Gold environmental rating. The Acer B6 series monitors can be switched off without consuming energy thanks to a physical power button, and integrate smart power management features that reduce the cost of ownership.



Stunning colors

Acer ColorPlus is a set of technologies that enable optimized color output for design professionals. Built-in 100% sRGB color correction technology delivers high color accuracy and color space reproduction. A low Delta E* value ensures accurate and consistent colors. In addition, a 6-axis color independent adjustment permits precise color and saturation control for customized settings. Moreover, super sharpness technology optimizes images from a lower resolution.



Monitors | CBO series

The Immersive Visual Experience

The **Acer CBO series** professional monitor is designed for users that need to compel and engage their audience with a high-quality, uniquely versatile visual experience.

- Multi-function ErgoStand with tilt, swivel and height adjustment
 - Wide Color Gamut (sRGB) and 6 color adjustment
 - Wide viewing angle of 178°
 - Fast response time of 1ms GTG (Grey to Grey)*
 - EyeProtect set of technologies
- PIP (picture in picture) and PBP (picture by picture)* technology



Monitors | B6 series

Robust Ergonomics, Stunning Colors

The **Acer B6 series** professional monitor delivers the reliability and comfort SMB users need for intense daily use.

- Flexible height adjustment, pivot, tilt and swivel
- High-performance display
- 4:3 16:9 and 16:10 aspect ratios
- Wide Color Gamut* (sRGB) and 6 color adjustment
- Full digital connectivity: DisplayPort, HDMI®, DVI, VGA, USB 3.0*
- TN/VA/IPS technology options
- Wall mountable



* Depending on the model

Monitors | V6 series

Modern Design, Vibrant Visuals

Perfect for home or office professionals, **V6 monitors** deliver outstanding image quality and high-end connectivity. Vibrant visuals and comfortable viewing are ideal for users that need an efficient, reliable display with great value for their money.

- Professional and modern style
 - Reliable display
- 4:3, 16:9 and 16:10 aspect ratios
- Full digital connectivity (Display port, DVI, VGA)*
- TN/VA/IPS technology options
 - Wall mountable



Monitors | B6 High-res

Extreme Resolution

The **Acer B6 series** High-resolution monitors, each and every detail comes out beautifully. Optimized to meet the needs of even the most demanding users, these monitors offer extraordinary visuals, extreme resolution and exceptional ergonomics – with wide viewing angle technology that presents clear, vivid images from each side.

- 4 large form factors: 27-inch, 28-inch, 29-inch and 32-inch
- Extreme resolution, from WQHD (2560 x 1440) to Ultra HD (4K2K)
 - Ultra-wide aspect ratio (B296CL) for superior multitasking
- Stunning images from every side via 178° Wide Viewing Angle*
 - Support for landscape and portrait modes*
- Advanced color technologies for superior image quality



Monitors | DV series

Reliable, Eye-catching Display

Acer DV series helps deliver eye-catching, attention-grabbing messages, even in visually cluttered environments- producing brilliant and vibrant images that maximize the effects of advertising or information-sharing initiatives.

- Eye-catching, razor-sharp images in 42-inch, 46-inch and 55-inch form factors thanks to 1080p Full HD resolution
- Landscape or portrait mode to fit different content and scenarios
- Seamless video wall set up for greater effect
- Reliable solution to sustain 24/7 operation
- Full range of Input/Output interfaces
- Built-in speakers
- Remote control



Monitors | S7 series

Elegance in Ultra HD

Elegant and stylish, the borderless 27-inch **Acer S7 monitor** is engineered with both design and performance in mind. A truly premium product, the Acer S7 monitor allows users to complete sophisticated tasks efficiently and immerse them in a crystal-clear Ultra HD visual experience.

- Metallic asymmetric stand and Zero Frame Design
- 4K2K Ultra HD (3840x2160) resolution for premium image quality
- In-Plane Switching technology, supporting 178 wide viewing angle
- World 1st HDMI 2.0 and easy connectivity through DVI, Displayport 1.2
- Marvelous DTS™ surround sound and Acer TrueHarmony
- Acer EyeProtect and ColorPlus Set of Technologies



* Depending on the model



Acer Professional Projectors

Brilliant Visuals

Acer projectors make presentations persuasive with exceptional brightness and contrast ratios that provide crystal clear colors for an unrivaled ultra wide experience. Convenient utilities make Acer's projectors easy to set up in both business and classroom venues.

Acer ColorBoost 3D Technology

Acer's ColorBoost 3D improves optical color performance on a wide range of content. This innovative technology is based on color wheel design, specialized techniques for controlling the projector lamp, and a Texas Instruments DLP™ chip- providing true-to-life images that out perform competitors, even while displaying 3D content.



Acer SpectraBoost Technology

Acer lamp-based projectors that feature TMO-compliant SpectraBoost deliver exceptional tone saturation through a 30% increase in the projected color range. The range increase is obtained via a patented color-wheel coating technology that makes Acer projectors the most colorful and vivid on the market.



Acer ColorSafe II Technology

Acer projectors featuring ColorSafe II are virtually immune to color decay, avoiding problematic shades of green or yellow for better color fidelity even over a prolonged period of time.



Acer Projectors Wireless Solution

Acer projectors are easy to use and control in just a few simple steps. With wireless solution, you can easily project content in real time from a host of different media formats, from office documents to digital home media. Additionally, Acer eDisplay Split Screen enables multiple users to share the same screen, and for mobile devices, Miracast™ certified technology allows for direct screen projection.

TCO Certified Development



Selected Acer projector models are TCO certified, guaranteeing high image quality and top performance in a design that meets the highest usability and environmental standards.



Projector | P1 series

Sharp visuals, compelling value

The reliable **Acer P1 projector series** provides SMB and SOHO users with brilliantly sharp visuals and a wide range of connectivity options at a compelling value.

- SVGA, WXGA, WGA or Full HD resolution
- High Brightness (up to 4200 ANSI lumen) and contrast ratio (up to 17000:1) with Dynamic Black technology
- Support for leading 3D technology
- Wireless Projection capabilities on selected models with optional Acer Wireless Dongles
- Versatile connectivity: HDMI, D-Sub, S-Video, and Composite connectors
- USB plug and play functionality on selected models

Projector | P5 series

Captivating projection, stunning colors

Captivate colleagues and clients with the stunning color quality, superb clarity and exceptional brightness of the **Acer P5 projector** series.

- Up to 4000 ANSI lumens and 10000:1 dynamic contrast ratio enhanced by DynamicBlack™ technology
- XGA/WXGA resolution for large venue projection
- True 24p support to appreciate true film-like visuals
- Support for leading 3D technology
- Versatile connectivity
- Wireless Projection capabilities on selected models with optional Acer Wireless Dongles
- USB plug and play functionality on selected models
- Support for Crestron® Network System



Projector | P7 series

The Premium Projector Experience

Maximize the impact of presentations with the **P7 projector series**, Acer's premium projector that delivers unrivaled visual quality in any environment.

- 2D to 3D conversion supports automatic conversion of all kinds of 2D content into 3D
- HDMI® 3D enables Blu-ray 1080p 3D titles playback
- Ultra wide resolution in widescreen
- Acer ColorBoost II+ and Acer ColorSafe II
- Lens shift allows the lens to move without moving the projector
- Wireless projection on selected models with optional Acer Wireless Dongles
- Multimedia playback
- Three HDMI® and dual D-Sub
- Up to 5000 hours of lamp life



Acer for Education



Explore. Learn. Share.

Society is evolving rapidly and technology is pervading all aspects of our lives. To keep up with these changes, education must become flexible, creative and challenging. In this panorama, technology serves as an enabler: a tool that helps open up new possibilities to create engaging learning opportunities.

As an organization that breaks down barriers between people and technology, Acer is partner well-suited to meet the needs of modern educational institutions. At Acer, we believe that the most valuable part of computing lies in the power to spread knowledge, and we see it as our responsibility to equip today's generation with the knowledge needed to succeed in tomorrow's world. The goal of the "Acer for Education" organization is to develop new kinds of interactions between teachers and students, providing reliable and easy-to-use solutions you can trust. By creating innovative technology for the classroom, Acer helps students explore beyond limits by providing access to new paths of communication and interaction. Empowering educators to keep pace with today's high-tech world, Acer's trusted solutions are easy-to-use for teachers and students alike.



Why Acer for Education?

With over **30 years of experience**, Acer is dedicated to serving the needs of the education market and to empowering knowledge through technology



Acer's **full line of products** supports the learning process at every step, enabling the exploration of all subjects, in any situation and beyond classroom walls. Acer products are intuitive and engineered to make learning fun and engaging.

We believe exploration through technology is a right, not a privilege. This is why we make affordable products that are **reliable** and **robust**, thus resulting in **lower Total Cost of Ownership**.

Acer's **100% indirect channel model** allows us to work with experts in the education market – Acer Education Reseller Partners. Effective channel programs enable great cooperation to deliver solutions that perfectly fit market needs.

Acer guarantees reliable **customer service and support**. This is crucial for education institutions, where the learning process should not be interrupted because of technical issues.

Acer invests in the future of Education together with its **Ecosystem Partners** to provide a better tomorrow for the next generation.

An ecosystem of partners



Professional Service



Customer Service & Support



When customers buy an Acer product, they receive more than just a device to work with. They receive access to a balanced structure of logistics, contact centres and repair centres owned by the Acer Group that guarantee a perfect synchronization of the service chain.

The Acer Service Network is organized to operate quickly and efficiently, offering customers flexibility while adhering to common criteria throughout the EMEA region.

Extended Service Plan



In addition to the standard warranty, Acer offers an extended service plan on our entire product range that can be purchased for Commercial Notebooks, Tablets, Desktops, All-In-Ones, Monitors and Projectors, providing a priority service. Additionally, it offers customers priority via telephone, fax and e-mail during the entire duration of the extension.

Extended service plans may be customized depending on the product and extension selected:



Time

Depending on the product and country, customers may extend the warranty up to 5 years.



Territory

The International Travelers Warranty (ITW) is designed to add protection and complete peace of mind to customers travelling abroad. It covers Acer notebooks and tablets. Valid for one year from the date of purchase with a possibility to extend, it does not apply in the country of purchase.



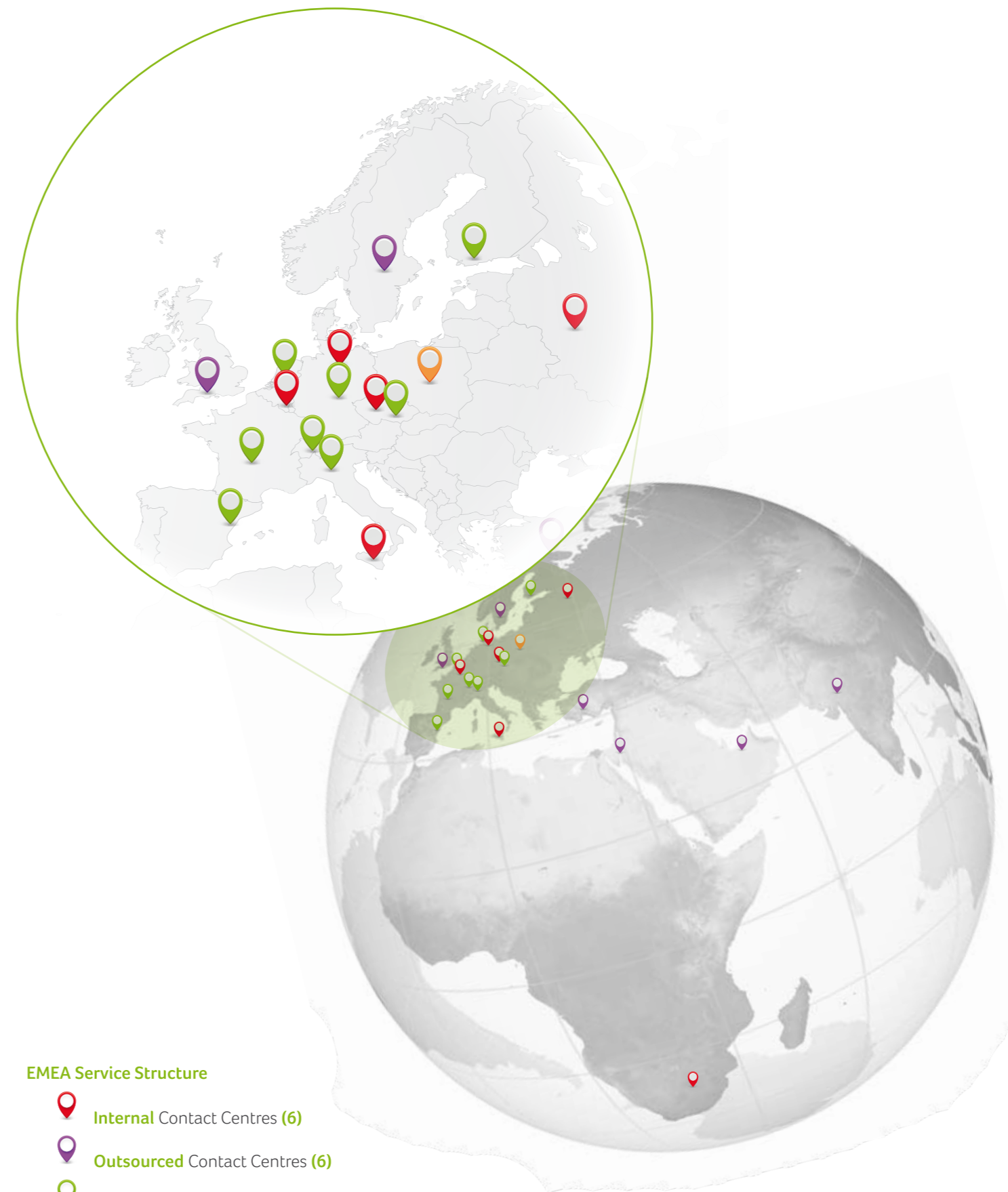
Service

Customers may select from different repair options: "carry in," "pick-up and return," "on-site," and "exchange".



Extra support

Customers may choose Accidental Damage Insurance as well as Data Recovery service.



EMEA Service Structure

- Internal Contact Centres (6)
- Outsourced Contact Centres (6)
- Repair Centres (8)
- Hub & Refurbishment Centre (1)

and 500 External Repair partners

* Consumers have legal rights under applicable national legislation governing the sale of consumer goods and this warranty does not exclude, limit or suspend any such applicable rights.